

Le Bleu Ultra Pure Water, the Purest Water Available.

Congratulations on your choice to drink Le Bleu Ultra Pure Water, the purest water available.

- Our ultra-pure water contains no contaminants of any kind, as measured by the most sensitive detection equipment available. None of our competitors can make this claim. There is no water more pure than Le Bleu.
- Through our patent-pending process, we purify our water through distillation, filtration and ozonation. This process creates a uniquely pure water, free of any contaminants, perfectly balanced and fresh tasting.
- Our 5-step patent-pending process is more expensive and more time consuming than any of our competitors, but produces superior results.
- Also, after spending so much effort and money purifying our water, we would never compromise our water quality by bottling Le Bleu in an inferior container. You will notice our 20-ounce bottles are sturdier than those of our competitors and do not “crumple” under pressure. This is because we choose materials which will protect our water and in no way leach any chemicals into our water, even under the harshest conditions. Every Le Bleu container meets these same rigorous standards.
- In fact, Le Bleu water is so pure it is not required by the FDA to carry an expiration date. Other waters have high concentrations of carbon material that can decay over time and require an expiration date.

How It Works. Delivery and Billing is Fast and Easy.

1. **Risk Free Service:** **We are so confident you will love Le Bleu, we offer a truly risk-free service: Cancel anytime, No penalties, No buying commitments, No contracts.** None of our competitors can make this offer.
2. **Delivery Frequency:** Depending upon your preference and location, Le Bleu can deliver every 2 weeks, 4 weeks or 8 weeks. Please note, in months with more than 20 working days, 4-week delivery customers will receive 2 deliveries (4 weeks apart).
3. **Delivery Notification:** Customers receive an email and text message the day before a delivery and also receive an annual calendar of all delivery dates. On delivery day, customers should leave out any empty bottles they want replaced. If customers want to add to or skip a delivery, they must respond to the text or email with any changes required or special delivery instructions. If you do not respond to your delivery notification email or text, your driver will swap any empties left outside. If no bottles are left outside and we have not received notification from you, your driver will leave your regular order to make sure you do not run out of water and you will be charged for bottles and deposits.
4. **Bottle Deposits:** 5-gallon bottles have a \$7 fully refundable bottle deposit fee. If your bottle is returned to Le Bleu in good condition, you will receive either a new 5-gallon bottle with no deposit or a credit to your account.
5. **Running Out of Water?** Let us know and we will be happy to schedule a delivery, usually in 1-4 business days.
6. **Payment:** Our EZ pay system charges your credit card at time of delivery and only for the product delivered. Immediately after delivery, customers are sent by email either a delivery receipt or the reason why the delivery was skipped (credit card issue, no access, etc.).
7. **Missed Delivery Because of Closed Business:** If your business is closed when we make our scheduled delivery, our system will automatically re-schedule your delivery within the next 2-4 days. There is no need to contact Le Bleu.
8. **Driveway or Off-Road Access:** If there is any reason our vehicles should not go on your driveway, please let us know and we will be happy to note this on your account for your driver. Also, our vehicles must stay on paved roads. If your delivery location is not accessible by a paved road, please let us know.
9. **Cooler Rent Billing:** Cooler rent is billed one month in advance (your cooler rent charge at end of the month is for the next month's cooler rent). Your first invoice from Le Bleu will include both a credit for the first month of free cooler rent and the prorated cooler rent charge for the next month.
10. **Monthly Statements:** In addition to an email delivery receipt, customers also receive a monthly statement by email summarizing deliveries and payments. Customers only receive a monthly statement if a balance is owed. If you would like a monthly paper statement, a \$1.49 charge will be added to your account.
11. **Questions? Issues?** We take great pride in our fantastic customer service. If you have any issues, call **888.LeBleu.1 or 336.423.5111**, or email us at Info@LeBleuEnterprises.com. Also, on-line customer satisfaction surveys are available before and after each delivery.



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