

## DID YOU KNOW...

- Our ultra-pure water contains no contaminants of any kind. None of our competitors can make this claim. There is no water more pure than Le Bleu.
- Our 5-step purification process is more expensive and more time consuming than any of our competitors, but produces the most pure results.
- We would never compromise our water quality by bottling Le Bleu in an inferior container. We choose materials which will protect our water and in no way leach any chemicals into our water.
- Le Bleu water is so pure it is not required by the FDA to carry an expiration date. Other waters have high concentrations of carbon material that can decay over time and require an expiration date.
- Our customers LOVE us and have given us over 4.9 stars on product quality and customer service.

## HOW DOES IT WORK?

Follow us for the latest updates:



We are so confident you will love Le Bleu, we offer a truly risk-free service: Cancel anytime, No penalties, No buying commitments, No contracts. Here is what you can expect next:

**Delivery Frequency:** Depending upon your preference and location, Le Bleu can deliver every 2 weeks, 4 weeks or 8 weeks.

**Delivery Notification:** Customers receive an email and text message the day before a delivery with instructions for empty bottles. If customers want to add to or skip a delivery, they must respond to the text or email with any changes. If you do not respond to your delivery notification email or text, your driver will swap any empties left outside. If no bottles are left outside your driver will leave your regular order to make sure you do not run out of water and you will be charged for bottles and deposits.

**Bottle Deposits:** 5-gallon bottles have a \$7.99 fully refundable bottle deposit fee. If your bottle is returned to Le Bleu in good condition, you will receive either a new 5-gallon bottle with no deposit or a credit to your account.

**Running Out of Water?:** Let us know and we will be happy to schedule a delivery, usually in 1-4 business days.

**Payment:** Our EZ pay system charges your credit card at time of delivery and only for the product delivered. Immediately after delivery, customers are emailed a delivery receipt or the reason why the delivery was skipped (credit card issue, no access, etc.).

**Missed Delivery Because of Closed Business:** If your business is closed when we make our scheduled delivery, our system will automatically re-schedule your delivery within the next 2-4 days. There is no need to contact Le Bleu.

**Driveway or Off-Road Access:** If there is any reason our vehicles should not go on your driveway, please let us know and we will be happy to note this on your account for your driver. Also, our vehicles must stay on paved roads. If your delivery location is not accessible by a paved road, please let us know.

**Cooler Rent Billing:** Cooler rent is billed one month in advance (your cooler rent charge at end of the month is for the next month's cooler rent). Your first invoice from Le Bleu will include a prorated cooler rent charge for the current month and a full-month cooler charge for the next month.

**Monthly Statements:** In addition to an email delivery receipt, customers also receive a monthly statement by email summarizing deliveries and payments. Customers only receive a monthly statement if a balance is owed. If you would like a monthly paper statement, a \$1.49 charge will be added to your account.



## IF YOU HAVE ANY QUESTIONS

We take great pride in our fantastic customer service. If you have any questions or concerns, call 888.LeBleu.1 or 336.294.1919, or email us at: [Info@LeBleuEnterprises.com](mailto:Info@LeBleuEnterprises.com).